



blackhillsenergy.com
help@support.blackhillsenergy.com
888-890-5554
Facebook @blackhillsenergy
Twitter @bhenergy

Previous balance: \$129.00
Payment received 8/26/2024: -\$129.00
New charges: \$129.00

Account

Service for:
Bill date: 9/10/2024
Service address: 1900 W 27TH ST PUEBLO,CO

\$129.00
Due by 9/25/2024

September energy usage

Meter read dates: 8/8/2024 - 9/9/2024

View your usage details at blackhillsenergy.com/my-account

This month

648 kWh | \$124.86

Average daily cost **\$3.90**

Last year

1,081 kWh | \$228.81

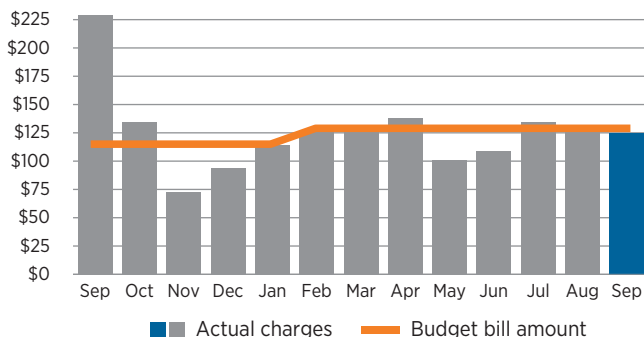
Average daily cost **\$7.63**

Reasons your bill may have changed since last month

↑ The current billing period is 2 days longer

September billing summary

Billing period: 8/8/2024 - 9/9/2024 (32 days)



Budget Billing amount: \$129.00

Actual charges: \$124.86

Deferred balance: \$150.58

Did you know

Fall back and get winter ready
Prepare your home for the coming season with energy efficiency.
blackhillsenergy.com

Breaking ground?
Stay safe and call or click 811 at least two days before you dig.
blackhillsenergy.com/811

Enroll in Service Guard
Protect appliances from breakdowns and get your first month free!
blackhillsenergy.com/service-guard

[Learn more at blackhillsenergy.com/bill](https://blackhillsenergy.com/bill)

Account number:

Detach and return with payment

PO BOX 6001
RAPID CITY SD
57709-6001
BILL ENCLOSED



Due by 9/25/2024 **\$129.00**
Amount enclosed:



Help your neighbors in need with a gift to Black Hills Cares, a part of Black Hills Corp. Foundation. For more information visit blackhillsenergy.com/blackhillscares or scan the QR code. By donating you are consenting to the release of your Acct #, Name, Address, and gift amount to Energy Outreach Colorado.



BLACK HILLS ENERGY
PO BOX 7966
CAROL STREAM IL 60197-7966

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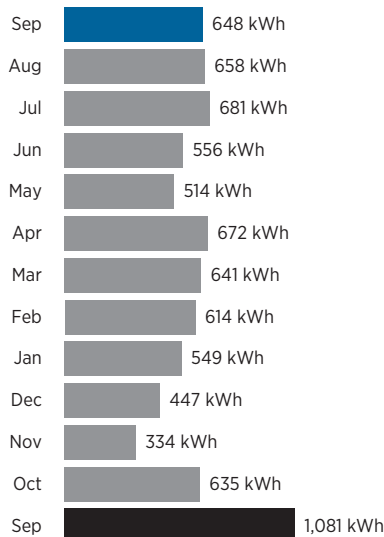
0237920-BHES283342-ST.NOPRIN-0755469013156

1900 W 27TH ST
PUEBLO CO 81003-1307

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Account:
Service address: 1900 W 27TH ST PUEBLO,CO

Usage history



Messages

September bill details

blackhillsenergy.com/bill

Rate Schedule RS1-Residential Service (CO860)

Meter: **EL18392897**

Kilowatt Hours

Reading	9/9/24	19056 Kilowatt Hours (kWh)
Reading	8/8/24	- 18408 Kilowatt Hours (kWh)
		648 Kilowatt Hours (kWh)

Delivery and distribution: Costs to bring energy to your address. **\$83.36**

Billing Details for 08/08/24 - 09/09/24, 32 days.

Customer Charge	\$8.77
Energy Charge 500 kWh @ \$0.09999	\$50.00
Energy Charge 148 kWh @ \$0.13004	\$19.25
General Rate Sch Adj \$78.02 @ -3.7523%	-\$2.93
Clean Air Clean Jobs 648 kWh @ \$0.00444	\$2.88
Transmission Cost Adj 648 kWh @ \$0.008315	\$5.39

Energy supply: Cost of electricity. **\$25.56**

Billing Details for 08/08/24 - 09/09/24, 32 days.

Energy Cost Adj 648 kWh @ \$0.03749	\$24.29
Purch Cap Cost Adj 648 kWh @ \$0.00196	\$1.27
EGCRR 648 kWh @ \$0.00	\$0.00

Other costs: Credits, adjustments and other charges. **\$7.46**

Billing Details for 08/08/24 - 09/09/24, 32 days.

Demand Side Mgt Adj \$108.92 @ 3.03%	\$3.30
Renew Energy Std Adj \$112.22 @ 2%	\$2.24
Low Income Program Funding Fee	\$1.00
Elect Vehicle Rider 648 kWh @ \$0.0002	\$0.13
EASBC	\$0.79


Taxes and fees: Local and state taxes and fees. **\$8.48**

Billing Details for 08/08/24 - 09/09/24, 32 days.

Franchise Fee \$115.59 @ 3%	\$3.47
Undergrounding Fee \$115.59 @ 0.5%	\$0.58
City Sales Tax \$119.64 @ 3.7%	\$4.43

Actual charges this month **\$124.86**

Budget Billing amount **\$129.00**

 Manage your account at blackhillsenergy.com/my-account


- Save payment options for future use
- Start, stop and transfer service
- View usage details
- See your billing and payment history
- Download bill statements
- Change your address

 Find ways to pay your bill at blackhillsenergy.com/pay

 **Log in to pay**
Pay through your online account.

 **Guest pay**
Pay without logging in.

 **Auto pay**
Set up recurring payments for your bills.

 **By phone**
Call 888-890-5554 to use our automated phone system.

If you wish to dispute any charges on your bill, please contact us at 888-890-5554. If we're unable to resolve your issue, you have the right to contact the Colorado PUC by calling 303-894-2070, or outside the (303) calling area contact 800-456-0858, or in person or in writing at 1560 Broadway, Suite 250, Denver, CO 80202. Tariff and rate schedule information is available at blackhillsenergy.com/rates.



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Account:
Service address: 1900 W 27TH ST PUEBLO,CO

Usage history

September bill details

blackhillsenergy.com/bill



You have a deferred balance of \$150.58

The deferred balance is the difference between your actual charges over the last 12 months and your Budget Billing amount paid during that time.



Glossary of terms

blackhillsenergy.com/bill

Clean air/clean jobs adjustment (CACJA)

This adjustment recovers the utility's ownership costs and expenses for the LM6000 generating turbine.

Customer charge A fixed monthly charge, separate from energy usage, that recovers a portion of fixed operating costs, such as customer accounting and services, as well as costs associated with our investments in customer-related equipment such as meters and service lines.

Demand charge This charge recovers the costs for facilities that are required to meet the customer's maximum demand. The facilities include generation plants, transmission and distribution lines, and equipment.

Demand side management cost adjustment (DSMCA) The DSMCA recovers costs associated with the utility's energy efficiency programs, as authorized by the Public Utilities Commission (PUC). These charges cover rebates, labor, materials and administrative costs of the program.

Energy Assistance System Benefit Charge (EASBC) is a charge collected from utilities' gas and electric customers unless customers opt-out or are otherwise exempted. The charge was enacted into Colorado law in 2021 (House Bill 21-1105), providing bill payment assistance for income-qualified customers. The assistance is administered by Energy Outreach Colorado (EOC). Customers may call EOC at 1-866-HEAT-HELP. Black Hills Energy customers may opt out of the monthly charge by emailing eaoptout@blackhillsenergy.com.

Black Hills Cares, a program of the Black Hills Corp. Foundation, assists neighbors in need with their energy bills. By checking the Black Hills Cares donation box on the front of the bill, you are consenting to the release of your Account Number, Name, Address, and donation amount to Energy Outreach Colorado for tax receipt purposes only. If you have questions, please call Black Hills Energy at 888-890-5554.



Energy charge This charge recovers certain costs of producing and delivering energy as well as the variable costs of producing energy not recovered through other cost adjustments.

Energy cost adjustment (ECA) This charge recovers costs for fuel consumed in the utility's generating units to produce the customer's energy usage. The ECA also recovers costs for energy purchased from other suppliers, including transmission charges, costs related to hedging and certain accounting transfers from the RESA as authorized by the PUC.

Extraordinary gas cost recovery rider (EGCRR) This fee recovers the cost of fueling our natural gas-powered Pueblo Airport Generation Station (PAGS) during extreme temperatures in February 2021.

Franchise fee, county and state sales tax These fees and taxes are determined by the town/city, county or state, and are applied to customers located within the town/city limits, county or state.

General rate schedule adjustment (GRSA) The GRSA is a percentage increase (or decrease) authorized by the PUC. The GRSA applies to the customer charge, demand charge and energy charge.

Low-income program funding fee The Black Hills Energy Affordability Program (BHEAP) fee is a monthly charge required by the Colorado PUC to fund BHEAP, which provides energy assistance to eligible residential low-income customers in Colorado.

Purchased capacity cost adjustment (PCCA) This charge recovers the costs for generating capacity purchased from other suppliers.

Renewable energy standard adjustment (RESA) RESA funds the utility's renewable energy program, as required by Colorado law, under which utilities must generate or purchase portions of their electricity from sun, wind, water or biomass. The RESA is a percentage multiplier applied to all charges except the low-income program funding fee, franchise fees and undergrounding fee.

Tiered rates Also known as an inverted block, these rates consist of two tiers. Tier 1, a lower rate, is charged for the first 500 kWh of usage in the billing period. Tier 2, a higher rate, is charged for all usage over 500 kWh in the billing period.

Transmission cost adjustment (TCA) The TCA recovers the utility's ownership costs and expenses for certain transmission-related facilities not already included in base rates.

Undergrounding fee This fee recovers the costs of underground installation of the conduit, conductors, devices and distribution lines required by the City of Pueblo for customers located within city limits.

Important Information

If you're struggling to pay your utility bills, you might qualify for exemption from the Energy Assistance System Benefit Charge (EASBC) and be eligible for utility bill payment assistance. Please call 1-866-HEAT-HELP to see if you qualify.

Si tiene dificultades para pagar sus facturas de servicios públicos, es posible que califique para la exención del Cargo por Beneficio del Sistema de Asistencia de Energía (Energy Assistance System Benefit Charge - EASBC) y ser eligible para asistencia con el pago de servicios públicos. Por favor llame al 1-866-HEAT-HELP para ver si califica.