



Your electricity bill

Bill date: May 2, 2024

Summary of what you owe

Amount due on your last bill	\$131.73
Payment made, thank you	-\$131.73
Your balance forward	\$0.00
Your new charges (details on following pages)	
Cost of electricity (includes taxes and fees)	\$140.95
Total amount due	\$140.95
Payment due date	May 23, 2024



YOUR ACCOUNT NUMBER:



FOR SERVICE AT:

8322 N 8Th St

Questions?

- Log in to My Account at [aps.com](#)
- Go to [aps.com/help](#) for help
- Stay informed. Visit [aps.com/alerts](#)

Your Monthly Plan Comparison

Based on your current energy usage, you would have saved **\$9.39** this month and **\$73.51** over the past 12 months on **Fixed Energy Charge Plan - Tier 2**. Call us at (800) 253-9405 or visit [aps.com/compare](#) to find the best plan for you.

See if You Qualify Today

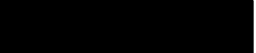
If you're struggling to pay your energy bill due to a sudden loss of income or unplanned major expense, you may be eligible for up to \$500 in assistance through Project SHARE. Learn more today at [aps.com/share](#).

Shop smart at APS Marketplace

Compare and buy smart thermostats at APS Marketplace. You'll save with instant rebates, discounts and special offers. Also compare prices on other energy-efficient appliances and electronics at [marketplace.aps.com](#).



Your account number



Bill date

May 2, 2024

☐ Mailing address or phone number change?
Check here and fill in the details on the back.

000001826

I=0000000000

8322 N 8TH ST
PHOENIX AZ 85020-3444

When paying in person, please
bring the bottom portion of your bill.

Total amount due: \$ 140.95

Payment due date: May 23, 2024

Total amount paid: \$

Pay 24 hours-a-day, 7 days a week

- Visit [aps.com/paybill](#)
- Download our free, mobile app
- Call 602-371-6555 or 866-776-0445

News from APS

New and Improved Outage Map

The APS outage map is getting a new look and feel, making it easier than ever to navigate. You can view outages in your area, the number of customers impacted and the estimated restoration time at aps.com/outagecenter. While there, you can also create an online account, or if you already have an account, update your contact information to ensure you receive outage alerts.

Important Bill Update

Effective with your May bill the following charges on your bill will change.

The Lost Fixed Cost Recovery Mechanism (LFCR) is now a charge of \$0.001800 per kilowatt-hour, an increase of \$0.000380 per kilowatt-hour. For a typical residential customer, using 1,050 kWh, that comes out to a monthly increase of \$0.40.

Adjustors are separate line items on your bill that increase or decrease at certain times through the year to fund specific programs and/or services. The LFCR recovers the costs of providing service through power poles, wires and other infrastructure, that are not collected due to mandated energy efficiency and rooftop solar projects.

Increases or decreases in these rates occur due to changes in costs associated with each adjustor as well as changes in energy and demand consumption.

To learn more about adjustors or why these adjustors are changing, please visit aps.com/adjustors.

Things you need to know

Have a question, concern or dispute regarding your bill or payment?

- Visit aps.com/contact to email us or chat
- Call 602-371-7171 (metro Phoenix) or 800-253-9405 (other areas)
- Para servicio en español llame 602-371-6861
- Hearing Impaired Dial 711 (AZ Relay)
- Send us a letter: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933

Have an electrical emergency? Call:

- 855-688-2437 (metro Phoenix) or 855-688-2437 (other areas) for power outages
- 602-258-5483 (metro Phoenix) or 800-253-9408 (other areas) for other electrical emergencies
- 811 or 800-782-5348 (Blue Stake) before you dig to avoid an electrical emergency

Important billing information:

- Payment is due no later than 21 days from the bill date. If received later than 28 days from the bill date, your account will be delinquent and may be subject to a late payment charge of 1.5% + tax per month. If your power is shut off for nonpayment, you will need to pay the past due amount before service will be turned back on.
- We may require a deposit if an account becomes delinquent with two or more bills, or has been disconnected for nonpayment within a 12-month period. Deposits may also be required for customers with a non-residential service plan who do not meet certain financial conditions (as determined by APS using a credit scoring worksheet).
- One-time waiver
If you're on the Fixed Energy Charge Plan and your average monthly usage increases over time causing you to be moved to a higher tier you can contact us for a one-time waiver to keep your lower tier. See APS contact information above.

Electricity regulations and rates are approved by:

Arizona Corporation Commission
1200 W Washington Street, Phoenix, AZ 85007
602-542-4251 or 800-222-7000 (toll free in-state only)
azcc.gov

Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone		Business phone
()		()



PO BOX 37812
BOONE IA 50037-0812



Charges for electricity services

Cost of electricity you used

Customer account charge	\$2.26
On-peak delivery service charge	\$3.05
Off-peak delivery service charge	\$19.25
Environmental benefits surcharge	\$4.38
System benefits charge	\$2.32
Power supply adjustment*	\$7.69
Metering*	\$6.24
Meter reading*	\$2.26
Billing*	\$2.52
Generation of electricity on-peak*	\$25.93
Generation of electricity off-peak*	\$41.17
Federal transmission and ancillary services*	\$7.05
Federal transmission cost adjustment*	\$0.24
Court resolution surcharge	\$0.95
LFCR adjustor	\$1.16
Cost of electricity you used	\$126.47

Taxes and fees

Regulatory assessment	\$0.30
State sales tax	\$7.24
County sales tax	\$0.91
City sales tax	\$3.49
Franchise fee	\$2.54
Cost of electricity with taxes and fees	\$140.95

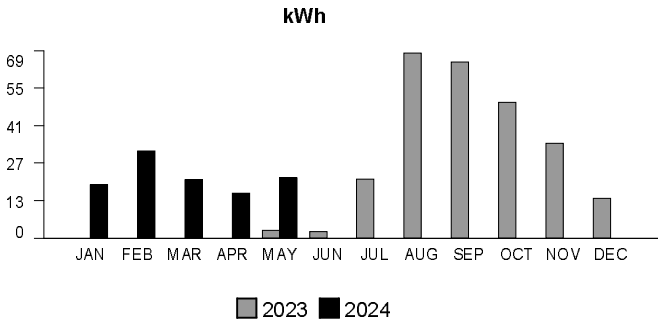
Total charges for electricity services \$140.95

** These services are currently provided by APS but may be provided by a competitive supplier.*

Amount of electricity you used

Meter reading on May 2	36142
Meter reading on Apr 3	35499
Total electricity you used, in kWh	643
On-peak meter reading on May 2	6154
On-peak meter reading on Apr 3	6066
On-peak electricity you used, in kWh (4pm - 7pm Monday - Friday)	88
Off-peak electricity you used, in kWh (All other hours and certain holidays)	555

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	29	30	30
Average outdoor temperature	71°	60°	73°
Your total use in kWh	643	496	91
Your average daily cost	\$4.86	\$3.44	\$0.98

Your Monthly Plan Comparison View more details or switch plans by calling (800) 253-9405 or visiting aps.com/compare.

Your Current Plan Time-of-Use 4pm-7pm Weekdays	Save The Most With Fixed Energy Charge Plan - Tier 2	This Month's Savings \$9.39	12 Month Savings \$73.51
--	--	---------------------------------------	------------------------------------